



# Frimley Church of England Junior School

January 2021

Dear Parents,

Thank you so much to the 115 parents who took the time to respond to the parent survey that we asked you to complete last term. We were all totally overwhelmed by the positive messages of support we received via the open comments section and I have made sure that any personalised feedback which was directed at specific members of staff has been forwarded to them, so thank you to all of you who took the time to complete this section too.

We had so many positive comments particularly around how welcoming and friendly the school is and how you value a member of staff welcoming you and your child on the gate every morning. There was also lots of positive comments about how we have kept the school as 'normal' as possible for the children within the COVID-19 limitations, which is really great feedback to hear!

Every parent who replied was worth 0.9% of the total percentages outlined below and, as you can see, the overall feedback was extremely positive. The parents who disagreed with any of the statements did not give their names so I am afraid that I am unable to contact you directly to address any of your concerns. If you are one of these parents and you would like to discuss this further then please do contact me at school as I would appreciate the opportunity to discuss any concerns you might have.

98.3% of parents feel that their child is happy at school ( 2 parents disagreed);  
100% believe that their child is safe at school;  
99.1% believe that their child is well looked after ( 1 parent didn't);  
97.4% of parents report that their child enjoys their learning;  
92.2% believe that their child makes good progress while 90.4% feel well informed about their child's progress;  
87.8% of parents agree that behaviour is handled effectively while 6.1% don't know;  
44.2% of parent agree that the schools deals effectively with behaviour while 51.2% were unable to comment as their child had not experienced any bullying;  
74.6% were happy with the way that any concerns that they had raised had been dealt with while 14.6% didn't know, potentially because they hadn't raised any concerns?;  
96.5% believe that the school is well led, while 3.5% don't know;  
97.4% felt well informed about COVID safety measures (3 parents don't);  
95.8% would recommend Frimley to another parent, while 3.5% don't know.

**Phone:** (01252) 835440    **Email:** [info@frimley.surrey.sch.uk](mailto:info@frimley.surrey.sch.uk)  
**Fax:** (01252) 834947    **Website:** [www.frimley.surrey.sch.uk](http://www.frimley.surrey.sch.uk)

**Learning Together We Grow**

**Address:** Frimley Church of England Junior School, Frimley Green Road, Frimley Green, Camberley, Surrey, GU16 6ND



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I just wanted to take this opportunity to address a couple of the issues that have arisen from these percentages:

For those parents who don't feel well informed about their child's progress, please do email the main office and your email will be directed to your class teacher if you would like to arrange either a video call or phone call to discuss progress. All of our teachers are happy to discuss this at any point during the school year. Having analysed 'attendance' at last term's parent/teacher meetings, the teachers did manage to make contact with 99% of parents to discuss how the children have settled back this year etc. I appreciate that it is difficult to actually 'see' progress at the moment as you are unable to come into school and look at your child's books etc or attend any 'Fantastic Finishes', This is normally where you'd see evidence of progress and unfortunately, due to issues beyond our control, these cannot currently take place.

With regard to COVID-19 updates, all of these can be found on the school website where there is a specific COVID-19 link under the School Information tab. All of our Risk Assessments, parent guidance etc are updated regularly in line with DfE and Government guidance and any updates made are shown in red. Where there are any significant amendments, these will be emailed to you as part of our weekly communication with parents every Thursday.

Finally, if ever you don't feel that your concern has been dealt with, I would urge you to follow the guidance as outlined in our Parent Handbook – again, this can be found on our website (parents - letters and forms- parent handbook). This outlines the lines of communication ie speak to class teacher first. If they are unable to help you with your concern, it will be passed to me and a relevant member of staff will contact you (ie Year Leader or Senior Leader). We will always contact you back but please do give us time to do this as the days are very busy in school.

Thank you once again for taking the time to provide this valuable feedback about Frimley. We are always looking to further develop and improve and all of this really does help.

Yours sincerely,

Clare Wright

Headteacher

